

Resolution of Consumer Disputes

S.M.K., a.s., Skalní mlýn 96, 678 01 Blansko

Company ID: 494 320 36

Hotel Lotrinský

Information on the resolution of consumer disputes

The entity responsible for out-of-court resolution of consumer disputes, in accordance with Section 14 of Act No. 634/1992 Coll., on Consumer Protection, as amended, is the Czech Trade Inspection Authority. Consumer disputes are resolved through ADR (alternative dispute resolution). The Czech Trade Inspection Authority's website is: www.coi.cz